



**INFORMATION GUIDE FOR
PEOPLE IN EXILE**

MARCH 2025

SUMMARY

HOW IS THE GUIDE ORGANIZED?

ARRIVAL IN PARIS










	Your right to residency / housing	4
	Your documents	6
	Getting around	6
	Emergency numbers	7
	Unaccompanied minors	8

USEFUL ADDRESSES

	Reception, orientation, administrative support.....	10
	Free legal help	11
	Food	14
	Showers	15
	Day Centres	16
	Healthcare.....	18
	Restoring family links	22
	Domiciliation	23
	Bag Storage	23
	Social housing	23
	French classes.....	24
	Employment.....	24
	Activities	26

YOUR SOCIAL RIGHTS

	Emergency accommodation	29
	If you are arrested	29
	Asylum seeker benefits.....	32
	Housing	35
	Financial Support	36
	Domiciliation	37
	School enrollment for children	37
	Going back to university	37
	Employment.....	38
	Opening a bank account	38
	Access to healthcare	39

	What is Asylum?	40
	Residence permits	40
	First reception	41
	The asylum application	42
	The asylum procedures.....	44
	OFPRA file and interview	46
	Making an appeal to the CNDA.....	50
	Applying for your case to be reconsidered	54
	If you have been granted protection	56
	Residency permits	58

ARRIVING IN PARIS

YOUR ADMINISTRATIVE SITUATION

(asylum claim, applying for residency permit)



For legal help, go to a free legal aid advice service (see page <?>)



For more information, read the procedure section of this guide (see page 40)

ASYLUM CLAIM



Call the OFII to arrange a meeting: 01 42 500 900

Monday to Friday: 9am-3:30pm

⚠ Careful, this number is not free. It's the price of a local call.

If you don't have a phone, go to a day center (page <?>), the people working there will lend you one.

⚠ If you are unable to get a meeting, take a screenshot of the calls made to the OFII from your phone. This will help you prove that you've called several times and that you haven't been able to get a meeting to make an asylum claim.



HOUSING

Emergency accommodation for all



If you don't have any accommodation, you can call this emergency number for free: 115

⚠ Careful, there aren't many spaces so accommodation isn't guaranteed and is often only available for a short stay.

Accommodation for asylum seekers

These options are different for men, women, families and couples (see the following)



Be careful, the French Office for immigration and integration (OFII) can offer you a referral to accommodation in another region than the one you filed your asylum claim in. If you refuse to go where you're referred, you will not be entitled to accommodation or financial benefits (ADA) anymore. More information on page 34.



Single men

you can go to a day centre (see below) for information and advice.

This kind of housing is only available to registered asylum seekers who receive ADA financial benefits and have never been provided with housing before.

ACCUEIL DE JOUR CITÉ



Come early to register CAES or SAS

ACCUEIL DE JOUR AUSTERLITZ



Come here to register (CAES or the region's SAS).



Families, couples and single women

If you haven't submitted an asylum claim yet, you are less likely to be provided with green

ACCUEIL DE JOUR ABOUKIR



Get there early!

UTOPIA 56



For unaccompanied minors, see page 8



YOUR DOCUMENTS

⚠ It is very important to keep photographs and copies of all documents and letters in your name

As soon as you arrive, make sure you keep track of all of the documents you receive and organise them by theme (health, work, education, etc).

useful for your asylum procedure or in case of arrest to prove your presence

mandatory if you request a resident permit.

USEFUL APPS



ADOBE SCAN app to help you



TARJIMLY



SPIKY COMMUNITY



GETTING AROUND

Tickets

Pass Navigo

To get a Navigo Pass
Ask for a Navigo Pass at a RATP office in most metro stations, at the ticket office. Issuing a Navigo pass is free and compulsory. If the RATP agent refuses to issue it, try another agency.

To benefit from the “Solidarité transport” discount

If there is an inspection

If you are fined

EMERGENCY NUMBERS

15 SAMU

18 Firemen

17 Police

114 SMS emergency

115 Samusocial

119 Children in danger

Women violence info

-18 UNACCOMPANIED MINORS

(UNDER 18 WITHOUT A LEGAL GUARDIAN)

1. What is an 'unaccompanied minor'?

under 18 years old
parents or legal guardians
(adults with legal authority over you)

As an unaccompanied minor, you are considered "in danger".

2. Your rights in France

The French State is legally responsible for unaccompanied minors on its territory

"underage and unaccompanied" evaluation

but it can take up to a few weeks.

3. Arriving in Paris

UTOPIA 56

Material support (blankets, hygiene products) and guidance.

ADJIE

POINT D'ACCÈS AU DROIT DES JEUNES (YOUNG PEOPLE'S RIGHTS ADVICE CENTRE)

Information, guidance and support (generalist legal practitioners)

- Legal aid: specialists in employment, immigration and criminal law

- Representative from 'Défenseure des droits'

AMNA in Paris

Arrive very early.

PEMIE in Bobigny

Arrive very early.

SERVICE D'ÉVALUATION ET DE MISE À L'ABRI POUR MIE

Arrive very early.

4. The evaluation interview

You will most likely have a quick first interview,

The second interview will be longer,

Warning: it is a great risk to show fake identity papers. You can ask an organization (see page 11) to help you retrieve documents from your home country. You have the right to an interpreter of your native language.

Note that you should not undergo any medical exams or X-rays if you did not give your consent and if the judge has not allowed it!

5. After the interview

the ASE is in charge of determining whether or not you are underage based on that report.

You are officially recognized as an unaccompanied minor:

Or, the ASE does not recognize you as being underage and/or unaccompanied.

6. In case of rejection

If you aren't recognized as a minor, the reasons for the rejection should be explained in a document.

The judge will set up a meeting to hear your case

- You have the right to an attorney
- When waiting for the judge's decision, you will not receive housing or financial aid from the Government.

Bring your original documents.

- Home icon
- M 13 14
- Phone icon
- Phone icon
- Phone icon

CENTRE ACCUEIL DE JOUR DE PANTIN MSF

- Home icon
- M 5
- Phone icon
- Phone icon
- Phone icon
- Phone icon
- Phone icon
- Phone icon

PERMANENCE PLURIDISCIPLINAIRE

- Home icon
- M 2
- M 11
- Phone icon
- Phone icon

Place de l'Hôtel de Ville, 75004 Paris

- M 1 11
- Phone icon

7. Seeking asylum as a minor

Please note

USEFUL ADDRESSES

RECEPTION, GUIDANCE, ADMIN SUPPORT

ACCUEIL DE JOUR AUSTERLITZ

Men - Asylum seekers and refugees
From 1st-18th July and 26th July-31st August:

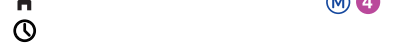


✉ _____

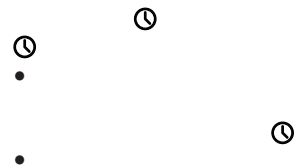
- Asylum seekers:
- New-arrivals processes
- Refugees:
 - Psychological consultations:
 - Help registering at the GUDA:
 - Reception and administrative services (no appointment needed):
- Sports workshop:
- Cultural activities:
 - CPAM:
 - Information group on Asylum Claims: Come 7.30am

ACCUEIL DE JOUR CITÉ Men

Asylum seekers and refugees.



- Asylum seekers:
- Asylum seekers and refugees: registration for a transfer to housing (CAES ou SAS)
- Refugees:



HALTE HUMANITAIRE

Asylum seekers and refugees without housing



• Showers:

• Social Support:

• Medical support:

- Psychological support, by Halte referral:
- Cultural activities and sports

CEDRE

Day Centre.



• One-to-one information on your rights:

PSA GAUTHEY

Unconditional welcome. Single men and women over 25 years old / Couples / Families



LA MAISON VERTE

Unconditional welcome.



• Administrative support:



Locker room:

Academic support:

primary students



college students

French lessons for women:



BAAM PÔLE SOCIAL



22 rue Malher 75004 Paris M1 Saint Paul

FREE LEGAL AID



MINORS:

• AMNESTY INTERNATIONAL



• ASSOCIATION ASILE



• ESSOR

Make an appointment



BUS DE LA SOLIDARITÉ

For asylum procedure and immigration law.



Arrive early!



Arrive early!

• LA MIF



• CIMADE BATIGNOLLES



• Without an appointment:



• Call to make an appointment



• With an appointment:



• CIMADE LUXEMBOURG



• Without appointment :



• To make an appointment call:



• With an appointment:



• CIMADE BELLEVILLE



With or without appointment:



• CIMADE DENFERT-ROCHEREAU



With or without appointment:



FASTI

Drop-in sessions and information without appointment.



LE KIOSQUE



Without appointment:



LDH 18/19 - AMNESTY INTERNATIONAL MONTMARTRE



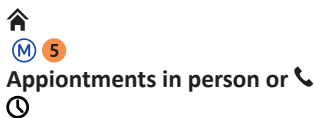
Make an appointment by phone or email on Monday, Wednesday, Thursday and Friday:



MARAUDE FRANCE TERRE D'ASILE



MRAP



Appiontements in person or



AVOCATS DU BARREAU DE PARIS



PERMANENCE POUR LES EXILÉ·E·S LA CHAPELLE



SCIENCES PO REFUGEE HELP



Telephone helplines

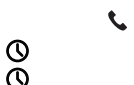
GISTI



LIGUE DES DROITS DE L'HOMME



CIMADE ÎLE-DE-FRANCE



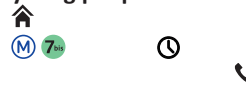
Women's centres

CIMADE ÎLE-DE-FRANCE
For women and foreign nationals who are victims of violence.

BUS DE LA SOLIDARITÉ
For women who are victims of violence.



FEMMES DE LA TERRE
For foreign nationals' rights: Women and young people under 25 years old



PERMANENCE FAMILLE/MIE - MARAUDE FRANCE TERRE D'ASILE



ARDHIS

No appointment needed: **M1**

LA MIF LGBT

ARC ESSENTIEL

Maison des réfugiés:



14th arrondissement's Town Hall Annex:



BAAM



CENTRE LGBTQI+ DE PARIS ET D'ÎLE DE FRANCE



Sex Workers

BUS DES FEMMES

Sex workers.



Social help without appointments:





Halal or vegetarian options available for breakfast, lunch and dinner. حلال

Breakfast

P'TIT DÉJ' SOLIDAIRES



(M) 2 5 7



SOLIDARITÉ MIGRANTS WILSON



(M) 7



Lunch

L'UN EST L'AUTRE / RESTO DU CŒUR



(M) 7



AERI



(M) 9



Dinner

L'UN EST L'AUTRE / LA CHORBA



(M) 7



LA GAMELLE DE JAURÈS



T3b



SOLIDARITÉ MIGRANTS WILSON



T3b

(M) 12



LA FABRIQUE DU SOURIRE



(M) 1 14 RER C



UNE CHORBA POUR TOUS



(M) 2 5 7b



Come early.

RESTOS DU CŒUR



(M) 4 5 7



(M) 3 5 8 9 11



AERI



(M) 9



Food parcels

AERI



(M) 9



LES RESTOS DU CŒUR

Register to 'restaurants du cœur' in your area/arrondissement.

10th arrondissement:



(M) 2



3^{re}, 4th, 11th and 12th arrondissements:



(M) 8



17th and 18th arrondissements:



(M) 4 12



19th arrondissement:



(M) 7



20th arrondissement:



(M) 2



Numerous fountains with drinking water are available for everyone to hydrate themselves. Scan the QR code to locate them:



Free Individual shower cubicles
Bring your own towel and soap

BAINS-DOUCHES NEY



(M) 4



Closed on Thursdays.

BAINS-DOUCHES DES HAIES



(M) 9



early!

Come

BAINS-DOUCHES PYRÉNÉES



(M) 11



BAINS-DOUCHES SAINT-MERRI



(M) 11



BAINS-DOUCHES MEAUX



(M) 2



BAINS-DOUCHES OBERKAMPE



(M) 5 9



BAINS-DOUCHES LES AMIRAUX



(M) 4



T3b



LAVERIE SOLIDAIRE



(M) 3



(M) 1 7

come early!



DAY CENTRES

FREE

Places to rest and access to different resources depending on the centre, such as: hot drinks, phone charging, wifi, advice, etc.

Showers: limited spots

Laundry: to wash your clothes

AUTREMONDE

Adults with or without children

2 11

French lessons without registration:

Administrative clinic:

ESI AGORA
Adults without children

1 4 7 11 14 B

Without appointment:

With appointment:

MAISON DANS LA RUE (CASP)

Adults without children.
 2

Day centre and café:

CPAM clinic:
Legal expert:
Doctor:
Nurse:
Psychologist:
Laundry:

LA MAISON DU PARTAGE

Adults without children.

2 5 7^h

Closed 5th March afternoon

Showers:
Laundry:

ESI HALLE SAINT DIDIER
 2

Social and legal support
Healthcare
Hygiene and well-being

• IT Support
Activities

Men

HALTE HUMANITAIRE
Asylum seekers and refugees without housing.

1

Showers:

ACCUEIL DE JOUR AUSTERLITZ
Asylum seekers and refugees.

6 1 14 C 1

ACCUEIL DE JOUR CITÉ
(France Horizon) Asylum seekers and refugees.
 4

Women + Families

ACCUEIL DE JOUR ABOUKIR
Families, couples and single women.
Priority to newcomers.

3 Come early!

• Families:
• Women & couples:

ACCUEIL DE JOUR AUSTERLITZ
For families without housing. Support for new families when places become available.

6 5 Hours may vary.

•

ESI GEORGETTE AGUTTE
Pregnant women or women with children

13 **ESI BONNE NOUVELLE (CASP)**
For families. Closed on Thursday afternoons.
 8 9

•
•
•

ESI FAMILLES PITARD EMMAÜS
SOLIDARITÉ
Families and pregnant women.

13 Without appointment:
By appointment with social worker:

REPAIRE SANTE BARBES (ADSF)
For women, with or without children.


4 12

AUTREMONDE
For women, with or without children
 11 2


Workshop by registration

 In a medical emergency, call 15 

General health

 **Emergencies: patients who must be treated urgently.**
You don't need health insurance or a pass sanitaire to access emergency care.

 Careful

 **PASS («Permanences d'Accès aux Soins de Santé»): free medical consultation without health insurance. Come very early, there are often many people.**

There is a PASS for pharmacies: if you are prescribed medicine you can go to the hospital's pharmacy service.

Important:

- If you don't have health insurance (AME, PUMA, CSS), don't leave the hospital without seeing a social worker.
- It can help to be accompanied by a French speaker.

Traducmed

(39 languages)

 Medical associations

HÔPITAL SAINT-LOUIS

PASS general medicine



 2



Closed 7th

March. By appointment only, call before going:



HÔTEL-DIEU

Go to the 'Centre diagnostic:



 4  

From 15 years old:



Access to ophthalmological (eye) and oral-dental PASS on request from a doctor.

HÔPITAL AVICENNE

PASS - Medical polyclinic: general care



 7



Make an appointment on-site:



HÔPITAL LARIBOISIÈRE

PASS general medicine



 4   



No appointment needed:



Come early!

HÔPITAL PITIÉ SALPÊTRIÈRE

PASS general medicine



 5



Come at 7am



HÔPITAL SAINT-ANTOINE

PASS - Medical polyclinic (specialised in scabies treatment)



 8

 2

Ask for «Polyclinique Baudelaire»

Without appointment:



COMEDE

Unconditional reception, open to all.

- Access to an interpreter
- First meeting without appointment (cont..)

Consultations are also available for unaccompanied minors.



 14



MÉDECINS DU MONDE (CASO)



 12



Medical Consultation (without AME):



Collective information about AME:



Social clinics (information about l'AME): 

- HIV and Hepatitis Prevention and tests:



MÉDECINS DU MONDE (CAOA)

Open to all. Interpreters available.



 6

Come early. Closed

Thursday 13th, Monday 24th 31st March

VEILLE SANITAIRE SAMUSOCIAL, MDM, MSF

Doctors with interpreters in Arabic, Pashto and Dari for people without housing.



 2



 7



 1



 6

- Single Men:



- Families: 

2

MIGRATIONS SANTÉ

Healthcare clinic and access to healthcare rights. Active listening, help accessing healthcare, medical and social support, mediation and guidance.



 1



By appointment:  (office 202)



 9





By appointment 



 11 



By appointment 



 7



Medical helpline

COMEDE

- Medical and psychological questions:



- Social and legal questions: 



Teeth

HÔPITAL PITIÉ SALPÊTRIÈRE

Oral and dental PASS

A partir de 16 ans




 5



LE BUS SOCIAL DENTAIRE

Emergency dental care.

Scan for opening hours and schedule: 



Adults only:



 1



Adults and children:



 9





Hearing

AUDITION SOLIDARITÉ

Hearing test, hearing aids and annual check-ups. For people who don't have social security cover or AME (State Medical Aid).



Eyes

PASS O



Make an appointment:



Skin

HÔPITAL SAINT-LOUIS

Dermatology PASS



Come from 6am.

Closed Thursday afternoons.

Women & Children

HÔTEL-DIEU

Maternity welfare centre (Cité)

For pregnant women without housing.



Make an appointment:



HÔPITAL ROBERT-DEBRÉ

PASS for unaccompanied minors

PASS for pregnant women.



HÔPITAL NECKER ENFANTS MALADES

PASS for unaccompanied minors



Make an appointment by phone

REPAIRE SANTÉ BARBES (ADSF)

For women only, with or without children.



SOLIPAM

Pregnant women or women with children under 3 months.



PMI CURIAL



Closed Friday 7th March

PMI FLANDRE (ASSOCIATION ENFANT ET SANTÉ)



Mental health

Emergencies

HÔPITAL SAINT-ANNE

From 16 years old.



HÔPITAL AVICENNE



Mental health: psychologists specialised in psychotraumatology, interpreters available.



PARCOURS D'EXIL

psychological trauma.

For minors, check the website.



LE CHÊNE ET L'HIBISCUS

Asylum seekers and refugees without housing.



CENTRE PRIMO LEVI

For victims of torture and political violence in their own country.



By appointment only:



Telephone hotlines:



LE CENTRE MINKOWSKA

By appointment.



Women who've been victims of violence

FEMMES ENTRAIDE AUTONOMIE

Female victims of violence.



Tuberculosis

Free access without medical insurance

For a tuberculosis screening, get a referral from your doctor.

CMS BOURSAULT



Make an appointment in person or over the phone:



From 16 years old.



Make appointments by phone



Closed everyday between: 12.30-1.30pm

• **Vaccination**

• **Testing**

General Practitioner





BAG STORAGE

BAGAGERUE



ASSOCIATION LA MIE DE PAIN

Anyone over 18 years old



Make an appointment:

SOCIAL HOUSING

ADIL DE PARIS

Information on housing assistance schemes, housing rules and laws.

Information and advice on the phone:



For unpaid rent, eviction:



For all other information, go directly to your local town hall (mairie d'arrondissement).

POINT D'ACCUEIL LOGEMENT

3975



LEARNING FRENCH

By registration

ESSOR



ABAJAD

For refugees. Short, intensive courses in French for professional purposes (linguistics and targeted vocabulary training for construction work, market gardening and cleaning) Call on whatsapp: 6 28 25 81 20

Without registration

PAROISSE SAINT-BERNARD



A1 and A2

Literacy

French conversation



AERI



KARIBU



UTOPIA 56

For minors only



UNIR

2 sessions per year: April-June and Sept-Dec



EMPLOYMENT



Professional support



MISSION LOCALE

Unconditional access. For young people aged 16 to 25 with a residence permit, work permit or API for young people with BPI.



Closes

at 4.30pm on Fridays and Thursday afternoons

For those domiciled in the 1^{er}, 2^e, 3^e, 4^e, 9^e, 10^e et 11^e arrondissements :



For those domiciled in the 5e, 12e, 13e, arrondissements:



• For those domiciled in the 6e, 7e, 14e, 15e et 16e arrondissements :



• For those domiciled in the 8e, 17e et 18e arrondissements :



For those domiciled in the 19^e:



For those domiciled in the 20^e :



SINGA

Free support for refugees and asylum seekers with a business start-up project.



To make an appointment :



KODIKO

To enroll, fill in this form before the 7th April



BATIK ET MADERA

People with international protection:



BIMBAMJOB Project Mobil'Emploi











To enroll






     **METISHIMA**

   **SISTECH**

   _____
The Right to Work
   **POINT D'ACCÈS AU DROIT**
Legal assistance for all questions



POINT D'ACCÈS AU DROIT DES JEUNES
  
• The right to work


   **AVOCATS DU BARREAU DE PARIS**
Employment rights, housing law, family law, generalist and for victims of criminal offences.

Come at 8.30am
The Right to Work
Free consultations on the right to work
Without appointment and on site


By appointment
    


ACTIVITIES

Sports

JRS FOOTBALL


TERRAIN D'AVENIR

NOUR
Yoga for beginners, mixed or women-only sessions


   _____



Social and cultural activities



All activities are free, open to everyone and all abilities.

LA MAISON BAKHITA









  




 _____


CEDRE
    
 

Café Papote:

Solidarity football training: 

 _____
Check the Facebook page for more information: 

LIMBO
    
• Art mediation workshops:

Mixed discussion group:
 
Drop-in open to everyone

Women's speaking group with Family Planning

• Cultural outings:
 _____

ASSOCIATION 4A - L'ÉDITION ORIGINALE
Pour mineurs et jeunes majeurs





Women:  To join: 

BRIGADE DE LA SOLIDARITÉ POPULAIRE





 


MADERA
Club Ali Jan:

 
Projet Point Virgule:

By registration: 

 Maison des réfugiés

SINGA
 Maison des réfugiés
  


Singa blabla:

  **Libraries**
FREE Access to books, computers, internet, WIFI, plug sockets to charge your phone...

BIBLIOTHÈQUE PUBLIQUE D'INFORMATION
    

French conversation workshops: 

ACCESS TO RIGHTS

What are my rights?

“undocumented migrants” (“sans papiers”) or “unauthorised” (“situation irrégulière”)

People with residency permits, known as «legal residents» (“en situation régulière”),

• Seeking asylum:

• Refugees:

• Residency permit:



Who can help me?

You can ask a social worker to help you with your procedures.

Depending on your situation

area specialise in a specific

This means it is sometimes necessary to go to several places to get help on different issues. The following pages explain where to get help according to your situation.

EMERGENCY ACCOMMODATION



number 115 everyday

call the emergency

unconditional and free

The more you call, the more likely you are to get a place.



The management of the 115 is split between the French departments.

To apply for longer-term accommodation,

Unaccompanied minors:

If you haven't been assessed:

If you have already been assessed:



IF YOU ARE ARRESTED

If you are a victim of or witness any police abuse:



☎ 07 67 29 36 66

You can get arrested during an identity check –

– and/if they suspect you might have broken the law.

Documents and information that you must always have on you:

procedure

“domiciliation”, residency or accommodation

health insurance,

situation in France your family

phone card and/or a phone without a camera.

someone you trust

IMMEDIATELY

Keep copies of your documents in different places (a friend's house, the offices of an organization) and online (email, etc...).

Your rights in a police station

You have 4 basic rights. You can ask:

interpreter of your native language.

doctor

lawyer

phone a friend or an organisation you trust.

⚠ Do NOT sign any documents you don't understand. Ask for an interpreter!

If you're released

If your situation is irregular,



If you have been insulted or mistreated by the police, you can file a complaint.

see a doctor to get a medical certificate that proves your injuries

If you have been transferred to an Immigration Detention Centre (CRA)

The objective of the Immigration Detention Center (CRA), where you will be locked up, is to send you back to your home country,

immediately ask to see the organization that is working

If there are no organizations present (Sundays, public holidays, etc.), contact an outside organization (page 11).

How long can you be detained for?

The maximum length for your detention is 90 days,

Appealing against your detention.

Appealing against the deportation decision.

Depending on the judge's decision, you may be released, or your detention could be extended.

passport or a "consular pass". valid

If you didn't provide your passport



If you falsified your identity:



If you get sentenced to prison time, at the end of your time, you risk being locked up at the CRA again.

Your rights in a detention centre

You can make calls

Your friends, relatives and organization members have the right to visit you.

Palaiseau centre (CRA)



Vincennes centre (CRA)



Mesnil-Amelot centre (CRA)



Plaisir centre (CRA)



Voluntary Return to go back to your home country.



ASYLUM SEEKER BENEFITS (CMA)

What are the CMA benefits (*Conditions Matérielles d'Accueil*)?

a monthly allowance (ADA)

the right to accommodation for asylum seekers (see page 33)

! Careful: It's a "package" deal: You can either benefit from housing AND financial allowance, or have neither.

refuse to go to the accommodation offered by the OFII,
move out of your accommodation,
don't go to your Prefecture appointments



Financial benefits (ADA)

payment card

while your asylum claim is being processed.



Upcohesia app

What should I do if my card is blocked, stolen or lost?

1. Stolen or lost card:



05 32 09 10 10

2. Stolen, lost or blocked card:

If you have any problems,

I'm not receiving money from the OFII



Asylum seekers Accommodation

You cannot choose the region nor the town that you'll be placed in.

! If you refuse the OFII's offer of accommodation, you will lose your right to accommodation and to the ADA allowance.



Single men

ACCUEIL DE JOUR CITÉ



(M) 4

ACCUEIL DE JOUR AUSTERLITZ



(M) 6

1 14 RER C

For more information on these day centres

see page 16.

Appealing against the refusal or withdrawal of CMA

You may be **refused** your rights to "conditions matérielles d'accueil" (CMA: financial and accommodation benefits):

If your asylum application is under reexamination,

If you do not have a valid reason for not applying for asylum within 90 days of your arrival in France,

In case of fraud, if you gave false information or you concealed information,

If you refuse the accommodation or do not move to the region to which the OFII has sent you.

Your CMA rights may also be **suspended**:

refuse or move out of the accommodation or the region to which the OFII sent you,

seriously disrespect your accommodation rules,

don't respect the authorities' requirements



don't hesitate to ask for it in case they don't give it to you. This document may be very useful in an appeal against the decision.

Asking for the CMA to be reinstated

you have 15 days to send a letter

Send the letter to the OFII headquarters:

44 rue Bargue
75732 Paris Cedex 15

that letter will be very useful for your lawyer during the administrative appeal.

1. Send an informal appeal (“recours gracieux”)

✉ _____

2. Appeal against the decision to suspend your CMA in front of an administrative court

✉ _____

If you receive a negative answer,

If the OFII has not given you an answer after 2 months,



⚠ Careful, it can be difficult to write these documents alone and the time frame for appeals can vary depending on your situation. It is therefore strongly suggested to go to a legal assistance office to get help from a lawyer (see page 11).

Special cases

For people “re-qualified”, meaning for those who went through a normal or a fast-tracked procedure after the time frame on their Dublin transfer expired:

For people coming back to France after a Dublin transfer:

⚠ Careful, you must be able to prove you are in a vulnerable situation,



HOUSING

ACCOMMODATION (HÉBERGEMENT)

HOUSING (LOGEMENT) stable and long-term. only available to legal residents in France

How do I apply?

(known as a “demande SIAO”)

You should update your application regularly,

⚠ Please note that delays can be very long.

Social housing

If you are a legal resident (en situation régulière)

_____ on behalf
of your family

You can get help from a social worker.

Other steps

DAHO:

_____ you call the 115 for a long time without an answer or accommodation.

DALO:

_____ poorly housed

If you have been granted asylum, you can make a DALO claim 6 months after applying for social housing.

Action Logement:

Ask your employer for more information.

€ FINANCIAL SUPPORT

What is an allowance?

ALLOWANCE

The Active Solidarity Income “Le Revenu de Solidarité Active” (RSA)

‘la Caisse d’Allocations Familiales’ (CAF) _____

Being a foreign national with legal residency for over 5 years

Being over 25 years of age

Have no or low income

Permanent and stable residence in France

Other benefits



DOMICILIATION

What is a "domiciliation"?

DOMICILIATION

For asylum seekers

This option is only available to asylum seekers.

⚠ Please note that only a domiciliation approved by the prefecture is accepted to renew the asylum application certificate, i.e. a domiciliation:

If you don't or no longer have an address, go to your department's OFII and ask to be directed to the relevant SPADA.

For refugees

to remain domiciled and supported at the SPADA for 6 months after receiving a decision.

to find another domiciliation address quickly before your domiciliation at the SPADA is closed

For other situations

A domiciliation address is always essential to carry out certain administrative procedures, in particular, Some even offer social support.

organisation that houses you
CCAS authroised association

link with the municipality is established

in Paris
at Paris Adresse

follow-up appointment



SCHOOL ENROLLMENT FOR CHILDREN

From school to high school

free

GOING BACK TO UNIVERSITY

To qualify to apply you must:

- 1.
- 2.

⚠ You must pay attention to the calendar; certain procedures are required as of November to start classes the following September.

French classes are offered in certain universities to prepare for your studies.



access to scholarships based on social criteria and access to university residences managed by CROUS.

You can find more information on resuming your studies here:

Registering as a student in exile can be difficult, lengthy and costly. Some organisations can help you with the application.

"Studies in France for migrants and refugees"



By appointment: _____

Closed 27th July-11th August



EMPLOYMENT

For asylum seekers

and only if you haven't yet received an answer from the OFPRA.

For refugees

you are allowed to legally work in France, with no conditions.

For young people

provide one-to-one support to youth aged 16-25,

6-12 month long civic service (service civique)



OPENING A BANK ACCOUNT

You can open a "livret A" account at the Postal Bank (La Banque Postale).

To open a Livret A, you need:

over 18 years old,
identity document

domiciliation

You can only withdraw cash with la Banque Postale cash withdrawal machines.



ACCESS TO HEALTHCARE

Emergency care

Free Medical Access Points (Permanences d'Accès aux Soins de Santé -PASS)

Universal Health protection (PUMA - Formerly called CMU)

For people with legal residence papers

If you are an asylum seeker who has been in France for 3 or more months, you can benefit from health insurance through Universal Health Protection (PUMA)

You can ask for help from the institution housing you, or the institution in charge of accompanying you throughout the review of your asylum application (SPADA).



State Medical Aid : "Aide Médicale d'État" (AME)

For people without legal residence papers

Conditions to meet in order to get the AME:

Having no legal residency papers

OR

Having lived in France for at least 3 uninterrupted months

Having a limited source of income

Communal social action centres (CCAS)

Day centres

Hospital social service

Organisations

PROCEDURES

You are a foreigner and wish to stay in France:

See page 11 to find social and legal help.



ASYLUM, WHAT IS THAT?

Seeking asylum

The asylum procedure

Refugee status and subsidiary protection

allowed to live on French territory
(residency permit)

legally to work

to have your family come over
to join you

RESIDENCE PERMITS

residency permits

The healthcare residency permit

The employment residency permit

The student residency permits

Applying for a residency permit is a
complicated procedure.

Unaccompanied minors

Go to the evaluation services

Child Social Services (Aide Sociale
à l'Enfance)

You can still ask for asylum and make an
appointment at the SPADA.

However, if you wish to ask for asylum,

FIRST RECEPTION

As soon as you arrive in France

In Paris and Île-de-France,

 **01 42 500 900**

You can call from Monday to Friday from 10am
to 4:30pm. This number is not free!

Families: go to the SPADA with EVERY
MEMBER OF THE FAMILY, including those who
have already been granted asylum in France.



SPADA appointment:

1. During the appointment an officer will give
you information about asylum in France and
ask for information about yourself. You will
have to give:

Personal information (name, age...)

Your date of departure from your country
and date of arrival in France.

The route you took

The language you wish to use

2. They will ask you to fill in your information
on the computer in their office.

3. They will give you a «convocation» letter to
go to the «single central reception desk»
(GUDA).



THE ASYLUM APPLICATION

All the information you need will be indicated on your convocation letter

Be there on time! If you arrive late to your appointment, you will not be accepted.

Be aware that you might spend half a day to a whole day there.

At the GUDA, you will find:

1. The Prefecture counter

2. The OFII counter



DO NOT LOSE THE DOCUMENTS

another reason (health issues, family ties...)

If you wish to start your residency permit procedure at the same time as your asylum claim,

What to do when you arrive at the «single central reception desk» (GUDA)?

1. Go to the prefecture counter to register your asylum claim

fingerprints

Check whether you have already applied for asylum

choose the language

proof of your asylum application (a récépissé)

OFPR file.

your OFPRA personal space online:

⚠ Careful: the opening of your mail on your online personal space marks the beginning of the appeal timeframe.

2. Go to the OFII's counter

What is OFII?

Office Français d'Immigration et d'Intégration (French Office for Immigration and Integration.)

Ask you about your personal situation to see if you have specific needs.

Give you a form called "Offer of support from the national reception centre"

⚠ You cannot benefit from the financial allowance (ADA) without agreeing to the accommodation offer. It's a package deal: you can either benefit from housing and financial benefits, or you get nothing.

The OFII can send you to an accommodation/shelter in a region that is different to the one where you applied for asylum.

You won't have access to accommodation or financial benefits (ADA) if you refuse to go.

If you accept the regional allocation but don't go there

if you agree to go to another region but you return to Île-de-France even after a few days,

3. Getting a registered postal address (domiciliation) at a SPADA

What is «domiciliation»?

Domiciliation

The SPADA

access to health insurance, emergency housing, reduced cost for transportation, asylum application support...

THE ASYLUM PROCEDURES

Normal procedure

OFPRA (Office Français de Protection des Réfugiés et Apatrides - French Office for the Protection of Asylum Seekers and Stateless People).



21 days

(récépissé)

⚠️ **Renewing your asylum application attestation (récépissé) can take a few days, before**

Fast-track procedure

This procedure is not ideal:

document explaining

to renew your asylum application attestation (the *récépissé*).

Possible reasons why you have been placed on a Fast-Track Procedure:

refuse to have your fingerprints taken

hid or gave false information

have received an order to leave French territory (OQTF),

have already applied for asylum

sent your application more than 90 days after your arrival in France

you come from a country that is considered safe:

If you think that your application should be assessed using the normal procedure, you can tell the OFPRA (in your story (*récit*) or during the interview) why you disagree.

Dublin procedure



If the Prefecture decides to process your file in the Dublin Procedure,



order

transfer



It is possible to appeal

If you lose the appeal, you will have to wait 6 extra months to be able to apply for asylum in France, during which you still risk being transferred.

Go to a specialist legal organisation as soon as possible to get help and advice if you want to appeal.



If you haven't been transferred to the country in charge



If you have been transferred but have returned to France,



If you didn't show up to your Prefecture appointments or if you refuse to be transferred,



Whatever happens, go to a Free Legal Aid office with all your documents as soon as possible to get more information about your specific situation in the Dublin Procedure (see page 11).

OFPRA FILE AND INTERVIEW

What is OFPRA?

L'Office Français de Protection des Réfugiés et Apatrides



1. The OFPRA file



We therefore highly recommend you get help from a specialised organisation or a lawyer to write your story.

You must send the OFPRA file to the OFPRA within 21 days !

How to fill in the OFPRA file?

1. French
2. sign
3. Two official identity photos
A copy (récépissé)
Your ID card or passport (original)
4. personal information
5. language
6. your story in French,

Your story

If you need help with your OFPRA file:

You can ask the SPADA* to help you fill in the document and write in French.

How and when should you send your file?

within
21 days after the date you received it at the prefecture.

Send your file to this address:

OFPRA
201 rue Carnot
94136 Fontenay-sous-Bois

We advise you to keep copies of all your documents (file, story, enclosed documents) and the proof that the OFPRA received your file.



2. The interview

The interview with the OFPRA is the most important part of your asylum application.



Who will be at the interview?

A protection officer from the OFPRA

An interpreter if you do not speak French.

You can ask for the presence of a lawyer or a legally authorized representative from an organisation as a silent witness.

What happens during the interview?

1. The first part of the interview will be about your civil situation:

2. The second part will be about your statement and your fear for your safety.

3. you will be asked to explain what you presently fear if you return to your country.

How to prepare for the interview?

Your interview is confidential: you can speak freely.

Stick to the facts: if you don't know something or if you have forgotten, say so!

You can get help from a doctor to talk about it and get a medical certificate to give to the OFPRA (see page 21)

How and when will you receive the decision?

The OFPRA usually makes a decision within 3 to 4 months,

The OFPRA should send you the final decision by registered mail to your address.

within 15 days



3. The decision



1. If the OFPRA grants you refugee status («statut de réfugié»):

2. If the OFPRA grants you the subsidiary protection («protection subsidiaire»):

3. If the OFPRA rejects your application:

If you have been put into a Fast-Track procedure, you might lose your right to stay once the OFPRA has rejected your application.





MAKING AN APPEAL TO THE CNDA

What is the CNDA?

Cour Nationale du Droit d'Asile:

How to lodge an appeal with the CNDA?

Your civil status and personal information

Arguments to refute elements of the OFPRA's decision that you want to contest.

Appealing to the CNDA isn't that easy.

You have 3 options:

1. **free lawyer**
2. **private lawyer**
3. **appeal by yourself**



1. Free lawyer

you should apply within 15 days of receiving the rejection letter from OFPRA.

Two ways of applying for a free lawyer:

Get help from the SPADA or from a specialized organisation:

Ask for a free lawyer (legal aid) by yourself:

Cour nationale du droit d'asile
Bureau d'aide juridictionnelle
35 rue Cuvier,
93558 Montreuil Cedex

☎ **01 48 18 43 11**

You will receive two letters within 15 days:

Get in contact with your lawyer as soon as possible! Lawyers are usually very busy but don't hesitate to make an appointment. If you cannot make an appointment with your lawyer, ask an organisation for help (see page 11).

2. A private lawyer

3. Appeal without a lawyer

⚠ This is not recommended.

What happens after you have sent your appeal?

appeal registration

letter scheduling

your public hearing



The hearing

What to do once you have received the decision?

Assisted voluntary return:

The hearing runs as follows:

1. rapporteur
2. The judge(s) ask you questions in order to clarify some points in your story.



If you have been granted refugee status or subsidiary protection:



You have very few possibilities left:

appeal in front of the Board of State (Conseil d'Etat)

3. Finally, your lawyer will speak and defend your asylum application,

file re-examined

⚠ If the CNDA has refused to grant you protection, you will lose your right to stay on French territory. You risk getting arrested and being sent back to your country. Go to a free legal aid office to ask for advice (see page 11 and carefully read page 29 "In case you get arrested" to be sure to know your rights.



APPLYING FOR YOUR CASE TO BE RECONSIDERED “RÉEXAMEN”

more unsafe for you,

The only condition is to have **new facts** confirming the threats against you if you return to your country.

Be sure to understand what defines a new fact.

What is a **new fact**?

date of the decision of the National Court of Asylum (CNDA)

After the date of the OFPRA's decision

if you can prove that you did not know about it at the time of the rejection decision,

evolution of the political and/or security situation

grant of protection status to a relative whose fears of persecution are related to your own situation.

⚠ New evidence is not a new fact.

A new element does not necessarily have to be a written document.

IMPORTANT TO KNOW

How to apply for your case to be reconsidered?

you must go to the SPADA to make an appointment with the prefecture to hand in your application for reconsideration.

In Paris and Île-de-France, you can call the OFII number ☎ **01 42 500 900**



You only have 8 days to send your file to the OFPRA.



IF YOU HAVE BEEN GRANTED PROTECTION

refugee status, subsidiary protection status or stateless person status.

protected

right to remain in France, able to access a number of rights that are granted to French people.



Je demande ou renouvelle un titre de séjour

What are your rights?

The OFPRA will give you official identity documents

Right to remain: after receiving your civil status documents from OFPRA,

travel documents (“titres de voyage”)

family benefits (RSA, social housing application ...) You are allowed to work in France.

You can go back to University.

You can change your driver’s licence to a French driver’s licence.

⚠ WARNING: You can only exchange your driver’s permit for one year after you received your residency permit.

apply for French citizenship

Réfugiés.info



Family reunification (“réunification familiale”)

Your family can join you in France:



husband, wife or partner

children

If you are under 18 years old, you can ask for your parents and, if they are under 18 years old, your brothers and sisters.

How to have your family join you?

1. Your family must ask for a long-stay visa at their closest French consulate with these documents:

2. The Office for Refugees’ Families (Bureau des familles de réfugiés)

récépissé

3. The procedure can take up to 8 months.

How to get help?

The SPADA reception centre or housing centre

The communal social action centre (centre communal d’action sociale, or CCAS)

You can also go to the legal help centres



RESIDENCE PERMITS

A residence permit

You will therefore need to put together documents proving that you have been staying in France.

Residence permits are mostly applied for at the French consulate of your home country.

(visa D)

(visa C)

if you are already in France, you can obtain the right to stay on French territory

It is possible to apply for a residency permit:

If you are in an “irregular situation,”

If you are seeking asylum.

You will need to give a response within two months, except for the ‘residency permit for health reasons’ for which you have 3 months.

⚠ There are many conditions to obtaining a residency permit and applying for one is a complicated and risky procedure.

Keep in mind that if your application is rejected, you are always at risk of expulsion.

“Residence permits as fundamental rights” and “Discretionary residence permits”.

The criteria to obtain a “residence permit as fundamental rights” are included in the law.

“Discretionary” residence permits are riskier and more difficult to obtain because, as indicated in the name, they are subject to the discretionary assessment of the prefect,

Residence permits in the context of a regularization in France



YOUR SITUATION				RESIDENT PERMITS
<ul style="list-style-type: none"> M2 students looking for employment (APS* 12 months) 	<ul style="list-style-type: none"> Visitors 	<ul style="list-style-type: none"> Employees/ temporary workers 	<ul style="list-style-type: none"> Person entrusted to the Youth Social Welfare (ASE) before the age of 16 and undergoing training 	→ Residence permit for work
	<ul style="list-style-type: none"> Marriage with a French citizen (if entry with visa) 	<ul style="list-style-type: none"> Personal and family ties (intense, stable, long-established) 	<ul style="list-style-type: none"> Parents of a French child 	→ Residence permit for family life
	<ul style="list-style-type: none"> Sick foreigner (serious illness that cannot be treated in the home country) 	<ul style="list-style-type: none"> Parents of a sick child (APS* 6 months) 	<ul style="list-style-type: none"> Work accident / sickness caused by profession 	→ Residence permit for health
<ul style="list-style-type: none"> Birth / entry before the age of 13 and continuous residence in France 	<ul style="list-style-type: none"> Person entrusted to the Youth Social Welfare (ASE) before the age of 16 	<ul style="list-style-type: none"> Particular or humanitarian motives 	<ul style="list-style-type: none"> Has lived on the territory for at least 10 years 	→ Residence permit for private life
<ul style="list-style-type: none"> Victims of domestic violence 	<ul style="list-style-type: none"> Victims of trafficking or prostitution 	<ul style="list-style-type: none"> Beneficiaries of a protective order 	<ul style="list-style-type: none"> Following a programme to transition out of prostitution (APS* 6 months) 	→ Residence permit for victims of violence

*APS = Temporary Resident Permit

⚠ The residence permits Algerians can apply for differs from others because they depend on the Franco-Algerian agreement.

NOTES

Handwriting practice area with 20 horizontal dotted lines.

MARCH 2025

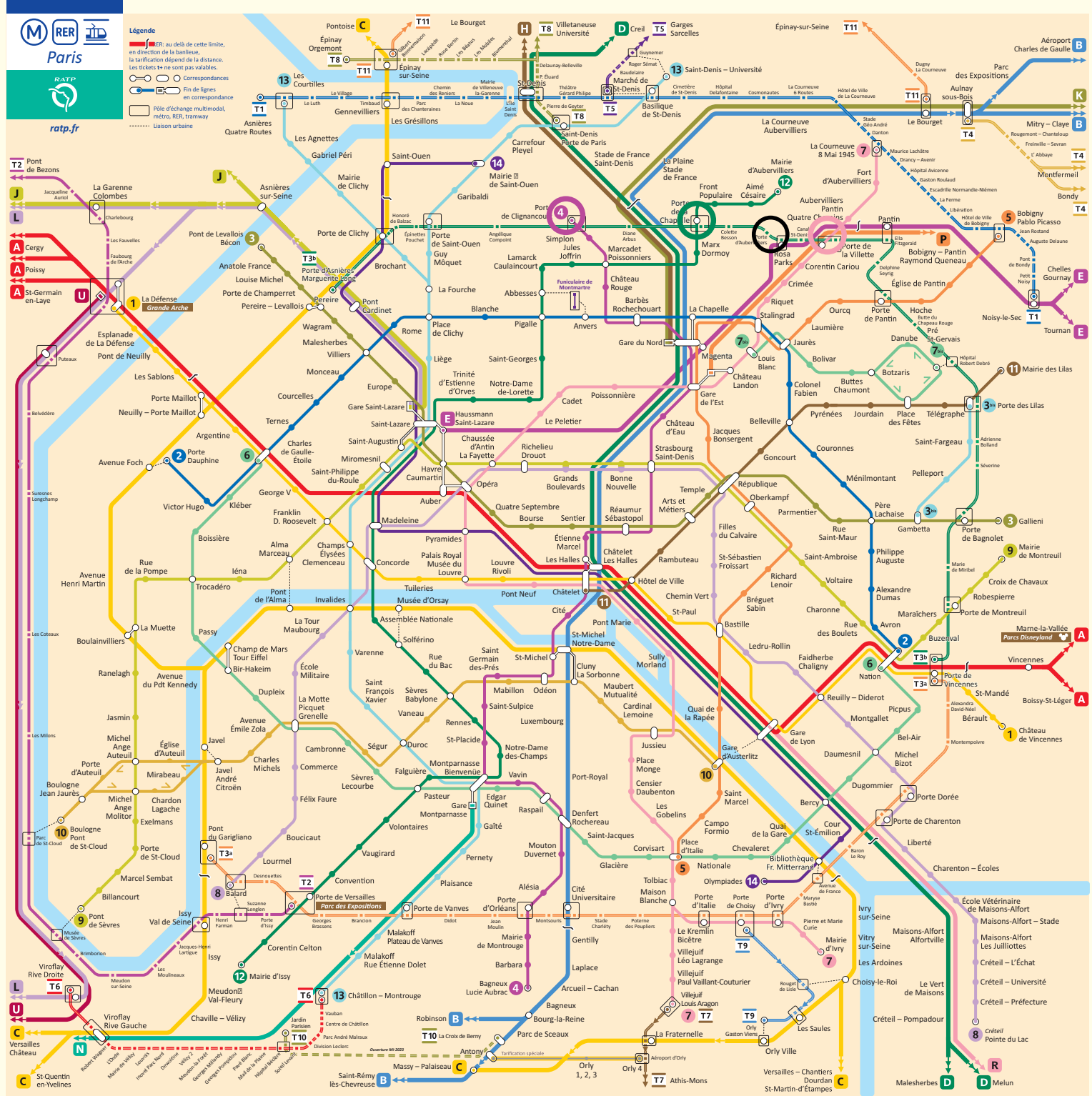
	monday	tuesday	wednesday	thursday	friday	saturday	sunday
3	4	5	6	7	8	9	
10	11	12	13	14	15	16	
17	18	19	20	21	22	23	
24	25	26	27	28	29	30	
31	1	2	3	4	5	6	



- Porte de Clignancourt
- Porte de la Chapelle
- Porte d'Aubervilliers
- Porte de la Villette

Thank you to all the translators and volunteers, most of whom are people in exile, as well as the solitary printers who allow this guide to exist.

We would also like to thank all the structures, associations or collectives that have been supporting the project since 2019! ❤️





MARCH 2025

ANGLAIS - PARIS

If you are in Paris, as an asylum seeker, refugee or undocumented person, this guide is made for you.

It contains useful addresses, advice and legal procedures updated each month!

Our texts are written, reviewed and checked by social, asylum and foreigner's rights experts.

This guide is available and updated each month in French, English, Arabic (litteral), Pashto and Dari.

Watizat guides also exist in Lyon and Toulouse.



**You can find online contents on www.watizat.org
and video tutorials on:**



Do you have any questions? Contact us: contact@watizat.org